

# Case study Pulsant delivers comprehensive IT and hosting solution to Emovis

Emovis is the leading service delivery and technology arm of Abertis in the global markets for all electronic tolling and smart mobility solutions. The company is a market-leader in design, implementation, maintenance and operation of state-of-the-art road pricing solutions, including the Dartford Crossing (Dart Charge) service and the Merseyflow service, which is going live in 2017.

## **Consult and create**

Following a comprehensive review of the market, Emovis chose to work alongside Pulsant's technical specialists in 2014 to design and build a comprehensive IT infrastructure, to support business goals. This included a dual datacentre hosting solution, the highest standard of internet connectivity, as well as a workplace recovery solution ready to be implemented should Emovis' site become inaccessible.

To be awarded the contract Pulsant passed stringent security audits and provided Emovis with the guaranteed levels of system availability, enhanced security and resilience that it required.

# **Integrate and activate**

Emovis' solution involves deploying a dual datacentre hosting solution utilising Pulsant's Yorkshire datacentre as the primary disaster recovery (DR) site. In addition to geographically diverse datacentres, Pulsant is also providing wide area network (WAN) connections to link five sites and 250 seats in its Yorkshire workplace recovery facility.

Pulsant's high-quality dual datacentre solution for this Leeds-based company, along with the additional services it is providing, demonstrates the company's ability, expertise and focus on delivering excellent value for money.

### To summarise...

Client



**Solution** 





### **Business objectives**

SUPPORT GROWTH

IMPROVED SERVICE

BUSINESS RESILIENCE

# **Support and evolve**

Emovis' confidence in Pulsant to deliver and maintain its solution has led to a seven year contract being awarded, to support the provision of a high-profile public-facing service for UK central government agency.

The solution — a scalable platform that enables future growth — also delivers unrivalled levels of uptime, ensuring constant connectivity to tolling operations throughout the UK, as well as peace of mind when it comes to the security and resilience of mission critical data.

# **Our customer speaks**

"We required a solutions provider that could not only offer a data hosting service but also a workplace recovery solution to ensure that staff at our contact centre were available 24/7. Due to the delicate nature of the data we are processing it was imperative that we found a supplier with the highest levels of security and uptime. Pulsant's ability to provide us with a IL3 accredited facility adhering to the highest levels of Payment Card Industry Data Security Standards (PCI DSS) exemplifies the unrivalled levels of security possessed by the facility."

JON WADE—SECURITY AND COMPLIANCE MANAGER, EMOVIS OPERATIONS (LEEDS) LTD.

# **Site Specifications**

- 7,282 sq ft DC space
- 336 Rack capacity
- 240 seat WPR facility



# Find out how we can help your organisation: call **0345 119 9911**

