

# Pulsant helps top legal firm achieve Cyber Essentials Plus accreditation

Established in 1988, Ward Hadaway is one of the UK's Top 100 law firms. With a strong presence in the North of England, the firm has offices in Newcastle, Leeds and Manchester, serving a client base of private and public sector companies and individuals.

## Challenge

Operating in a heavily regulated environment and with increasing pressure from public sector customers to demonstrate cyber security best practice, Ward Hadaway wanted to achieve a government endorsed accreditation for cyber security.

## Pulsant solution

Pulsant guided Ward Hadaway through the Cyber Essentials Plus accreditation process, assisting with the audit, identifying possible gaps and providing remediation options to ensure cyber security was improved across the organisation.

## Results

Following the accreditation, Ward Hadaway can provide an extra level of assurance to clients, demonstrating it has the right processes and procedures in place to protect their valuable data. Internal security has also been improved through greater cyber awareness.

**“We know that cyber security is an ongoing process, but having a framework like this in place means that we have the right foundation to keep our infrastructure, data and customers safe. And I would recommend Cyber Essentials Plus to other organisations.”**

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### Client:

Ward Hadaway

### Solutions:

Cyber Essentials Plus

### Outcomes:

Enhanced security;  
mitigated risk



## Strengthening cyber security and attracting more business

As a company operating in a heavily regulated environment and with cyber security being a top priority, Ward Hadaway needed to achieve the Cyber Essentials Plus accreditation, a government-based scheme that is an extension of the Cyber Essentials framework.

Cyber Essentials addresses 80% of the most common cyber threats, while providing the foundation to tackle the remaining 20% that are business-specific. The Cyber Essentials Plus accreditation includes additional elements, such as an internal business scan and on-site assessment for further protection from cyber threats.

### Achieving Cyber Essentials Plus accreditation

Recognising the need to become Cyber Essentials Plus accredited, Ward Hadaway engaged Pulsant to help the firm achieve the certification.

“The fact that Cyber Essentials Plus is endorsed by the government is very important to us, especially as we look to attract more business from the public sector. We chose to work with Pulsant on helping us achieve the accreditation because we have a long-standing relationship with them as our trusted managed network partner,” said David Bullock, Director of IT, Ward Hadaway.

“The Pulsant team was excellent. They are very knowledgeable and were supportive throughout the entire process. The framework was exactly what we needed and helped us cement our cyber security strategy, getting the right procedures and controls in place.”

### Greater cyber awareness, increased client confidence

After achieving the certification, the law firm saw notable benefits both internally and among customers. Staff across the business are more aware of the cyber threat, the need for constant vigilance and the processes that need to be followed. For clients, there is an increased level of confidence.

“We know that cyber security is an ongoing process, but having a framework like this in place means that we have the right foundation to keep our infrastructure, data and customers safe. And I would recommend Cyber Essentials Plus to other organisations that have high security requirements,” concluded Bullock.

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David Bullock, Director of IT at Ward Hadaway



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